

# **BOUNCE BACK** FINDING YOUR INNER STRENGTH







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# Welcome!

We all face life hassles sometimes, but using techniques that can help you bounce back could make facing them that bit easier. Hopefully this workbook will help you do so.

This workbook is based on an evidencebased psychological treatment known as 'Strength-Based' Cognitive Behavioural Therapy (CBT). An assumption with this approach is that we all have strengths in areas of our life we enjoy, value or are successful in. Even when these areas are considered to be quite small. If you don't feel you have any strengths then maybe finding out if the University Wellbeing service has anything of interest to you may be helpful.





## What Helps Us Bounce Back?

Bouncing back represents our resilience that 'inner strength' and flexibility that enables us to cope effectively when faced with the 'challenges' life throws at us from time to time. Bouncing back represents our resilience that can help minimise the impact these challenges have and help us cope with them better. It is therefore an asset or strength, a desirable quality or characteristic that's likely to benefit our personal effectiveness, achievement, health and psychological wellbeing.

To help you know if **Bounce Back: Finding** Your Inner Strengths is for you, it can be helpful to read the case study about Taylor who used the workbook to overcome a personal challenge. If after reading the case study you feel the workbook is not for you, that's fine. However do look at the *Moving On* section at the end where you'll find other suggestions and support you may find helpful.

## Taylor's Story



I'm a second-year English Literature student at the University of Exeter. Last term, I received a mark for an assignment and it had failed, with marks on my other assignments also worse than expected. The Lecturer's feedback was very critical, including reference to a "Lack of understanding" and "Poor writing and expression". Although there were suggestions to help improve the work, I was disappointed because I need to get a good degree. I have clear career goals in mind and want to make my family happy, not to mention manage the growing debt!

I became increasingly upset about my work and began to fear I was failing. This ended up with me spending too much time on every assignment with work mounting up as assignment deadlines approached. This pattern continued into my new academic year and the pressure on me was getting much worse. It got so bad at one point I even thought about leaving University, but didn't want to let myself or my family down, and what about that debt!

I needed to get on top of my academic challenges, but had no idea where to start. A meeting with Ellis whom I was told could provide support was very helpful. I was told about a self-help workbook called **Bounce Back: Finding Your Inner Strengths** developed for students like me become more resilient. At first, the idea of enhancing my resiliency sounded odd. However, Ellis explained how recognising our 'inner strengths', that are easier to identify in activities we do successfully, can help us in areas of our lives we find more challenging. It was then suggested that working through the Bounce Back: Finding Your Inner Strengths workbook in my own time could help me and she'd support me every week to stay on track and overcome difficulties using the workbook if I ran in to them.

Over the next week, I started to work through the workbook. First of all I completed the Successful Regular Activity Worksheet where I identified an activity I was able to do successfully and recognised difficulties I'd faced in the past when trying to do it. Initially, the questions on the worksheet seemed a bit odd and I couldn't see how they were relevant to the academic challenges I was struggling with. However, I gave it a go and although it sounded stupid, something I really enjoyed to do on an evening in my room was to post a video on 'YouTube' about what I had been doing at University. That week I identified challenges I may have faced and how I overcame them.

Then based on this worksheet I started to construct my own *Personal Model to Bounce Back*. This helped me realise my strengths, identify the successful strategies I'd used when facing difficulties and even recognise some metaphors that helped me cope.

The workbook then helped me consider how my Personal Model to Bounce Back could be used to generally improve my resiliency. I wrote down my current academic challenges in the Bounce Back Application Worksheet. I was encouraged to scan my Personal Model to Bounce Back to see if it could help me recognise some of the successful strategies I used when facing problems with my 'YouTube' channel to help overcome the academic challenges I was facing. However, I still wasn't confident that these strategies could be successfully applied to these challenges. The next step in the workbook therefore encouraged me to test if my Personal Model to Bounce Back could help me deal with my academic challenges.

So I moved on to complete the *Bounce Back Plan Worksheet* that asked me to identify a specific challenge where I wanted to become more resilient and described the details. Whilst I had a range of challenges in mind, the one I was struggling most with at the time was facing the critical feedback I'd received on my recent assignments. Using my *Personal Model to Bounce Back*, I was encouraged to apply some of the Strengths and Strategies I identified there to face that critical feedback on my assignments.

Finally, I applied my *Personal Model to Bounce Back* to face up to the critical feedback I'd received on recent assignments and reviewed how it went on a *Review* worksheet. I'm so pleased I did, because I realised how things have really started to improve and I've learnt a lot. I'm engaging more with my studies and have tried to improve my writing skills by reading more widely and seeking University study support. Although I'm still a 'bit up and down' at times, the skills I've learnt using the **Bounce Back: Finding Your Inner Strengths** workbook has been a real turning point. Completing the *Review* Worksheet has helped me think about applying my strengths and successful strategies to other challenges I faced. Recognising these and writing them into a *Staying Resilient* worksheet for future reference has really helped me to become more resilient in other areas I've found challenging.

Although I'm still a bit overwhelmed with things at times, I now recognise my 'inner strengths'. Yes, I do feel more resilient, more in control and I'm back on track with my study again.

## Time to Get Going!

If you think this workbook may help you, let's get going and start to work through the four stages to help you become more resilient. This may sound a bit challenging however you're in control of how much you do at any time. Sometimes progress will be slow, and setbacks will happen. This is perfectly normal and to be expected. However, at times like this, if you are being supported to work through Bounce Back: Finding Your Inner Strengths, speak with them or anyone else you may believe may be able to help.

# **STAGE I:** RECORDING YOUR SUCCESSFUL REGULAR ACTIVITY

First of all, we'll help you identify 'hidden strengths' in activities you already complete successfully. This will help to increase your awareness of some of the helpful strategies you have that may otherwise be taken for granted. If you're successfully able to do something over time, even if you consider it quite trivial, it means you have already demonstrated resilience in some areas.

- Use the Successful Regular Activity worksheet over the page to record an activity you're already able to complete on a regular basis.
  - It can be helpful if it's an activity you really enjoy or value such as hobbies, musical or sporting talents, supporting friends or being successful areas associated with your studies. It may even include routine activities you successfully achieve such as making it to lectures on time or living within a budget. Think about details of this activity and write them down on the worksheet.

- Now write down any difficulties you've encountered when completing this activity. Some people may face a single difficulty again and again, others may experience several.
  - If you find yourself facing various difficulties you don't need to write them all down. In this case just choose the most common one you face and note how often you encounter it.
- Finally, think about things that help you complete your successful regular activity, even in the face of difficulty.

Before you begin to complete your own Successful Regular Activity worksheet, let's have a look at Taylor's worksheet related to a successful activity chosen.

## SUCCESSFUL REGULAR ACTIVITY WORKSHEET

## My Successful Regular Activity

Describe what it is, how you do it, how often do you do it and who is with you. What? Posting video updates on my YouTube channel to share with

What? Posting video updates on my You my followers.

**How?** Record videos I think are interesting and exciting on my phone and then upload them to post on my blog.

How often? Every day.

Who? I do it on my own.

## Difficulties You've Encountered Doing Your Regular Successful Activity Describe what they are, the most common difficulty and what helps you to keep going.

**What?** Couldn't think of what to say in my video update. I'd start filming and say something really stupid or film it badly, so would have to film it over and over again to get it right.

Most common difficulty? Saying something stupid and ruining the video.

How often? Every two or three days.

What helps you complete this activity? Seeing my followers' comments and interacting with them as they clearly enjoy what I do. If I stop updating, I think my regular followers would worry about me.

## SUCCESSFUL REGULAR ACTIVITY WORKSHEET

## My Successful Regular Activity

Describe what it is, how you do it, how often do you do it and who is with you.

What?	
How?	
How often?	
Who?	
<b>Difficulties You've Encountered Doing Your Regular Successful Activ</b> Describe what they are, the most common difficulty and what helps you to	
What?	
Most common difficulty?	
How often?	
What helps you complete this activity?	

# **STAGE 2:** BUILDING YOUR PERSONAL MODEL TO BOUNCE BACK

Based on the regular successful activity you've identified, the next step is to build your own *Personal Model to Bounce Back* to help you identify strengths you've already got and build a model of resilience based on these. Strengths don't only influence activities you're already good at, but can help you become successful in other areas too.

- Search for strengths you already use to complete any activity you can successfully carry out. These can be personal qualities or even attitudes you already have.
  - Strengths will be different for different people but if you have difficulty recognising those you already have, the following may help.
    - Getting along with people
    - Working well in a team
    - Completing tasks even if struggling at first
    - Getting a job done when you'd rather be doing something else
    - Working to deadlines
    - Asking for help if needed
    - Reading and planning
    - Solving problems
    - Being creative
    - Using humour appropriately
    - Keeping yourself healthy

- Now identify specific strategies you've used when completing the successful regular activity on your Successful Regular Activity worksheet and add any more you feel could be helpful in other challenges you may face.
- Sometimes images or metaphors can have a positive impact on how we feel and behave more than words. So describe any that you may use to get through challenges and ways in which they help you.

Before you create your own *Personal Model* to Bounce Back, let's have a look at Taylor's worksheet.

## **PERSONAL MODEL TO BOUNCE BACK**

## Strengths

List the strengths you identified in your successful regular activity

I'm committed to my regular followers.

I've got a good sense of humour.

I can have good ideas and create interesting content for my channel.

I'm able to complete a task even when I'd rather be chatting to mates.

I can work a long time to get assignments done by the deadline most of the time.

## **General Strategies**

Write down strategies you applied that helped you complete your successful regular activity

Thinking about how I can help others and offer help to others when needed.

Trust in my ability to work hard.

Use humour.

Give myself time to think of good ideas.

Stick to the task until I get the results I want.

Use criticism or a mistake to learn, providing me with a chance to make things better.

## **Images or Metaphors**

Write down images or metaphors you have for your successful regular activity and briefly describe them

OTs can change the mood in a room very quickly by choosing different music and sometimes thinking of this helps me think about changing the way I'm studying if I'm struggling.

I sometimes say to myself "If the going gets tough the tough gets going" in hockey games I may find hard.

## PERSONAL MODEL TO BOUNCE BACK

## Strengths

List the strengths you identified in your successful regular activity

## General Strategies

Write down strategies you applied that helped you complete your successful regular activity

## Images or Metaphors

Write down images or metaphors you have for your successful regular activity and briefly describe them



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# **STAGE 3**: APPLYING YOUR PERSONAL MODEL TO BOUNCE BACK FROM AN AREA YOU FIND CHALLENGING

Well done on getting this far and completing your own Personal Model to Bounce Back. Consider ways you could apply it to other challenges you encounter to become more resilient.

- Think about areas you'd like to become more resilient in and write them down on the Resilience Application worksheet.
- Now look at your Personal Model to Bounce Back for strengths, strategies and metaphors or images you've already identified helps you keep going.

- Think about these and consider if any could be helpful if you applied them to areas you'd like to become more resilient in.
- Write these down in the second part of the Bounce Back worksheet. Looking back at those you've listed in your Personal Model to Bounce Back from time to time may help.

Before you start your own Bounce Back worksheet, let's have a look at what Taylor's included.

## **BOUNCE BACK WORKSHEET**

## Areas where you'd like to enhance your ability to bounce back

Face the critical feedback from my lecturer rather than giving up. Organise my time more efficiently to meet multiple assignment deadlines. Build a good relationship with my flatmate which has been a bit strained at times.

## Strategies you feel it would be helpful to apply

Trust in my ability to work hard.

Give myself time to think of good ideas.

Stick to the task until I get the results I want.

Ask for help if needed.

Use humour.

Use criticism or a mistake to learn, providing me with a chance to make things better.

Say to myself "If the going gets tough the tough gets going" if I'm struggling.

## **BOUNCE BACK WORKSHEET**

Areas where you'd like to enhance your ability to bounce back

Strategies you feel it would be helpful to apply

# **STAGE 4:** PRACTICING RESILIENCE

You've completed your own *Bounce Back* worksheet, well done! Sometimes however, even though we may logically think our *Personal Model to Bounce Back* may help, we may not have enough belief in it to try it out. If this is the case, putting your *Personal Model to Bounce Back* can help. This can be very powerful, as learning through experience may provide you with evidence you're becoming more resilient.

However, if developing your *Personal Model* to Bounce Back has been enough and you already feel more resilient that's great. The choice to continue through the workbook is up to you.

- Write down the area you'd like to enhance your ability to bounce back in.
- It's important to be as specific as possible by writing down the 4 W's (What, Where, When, Who) in The Area You'd Like to Bounce Back from section.

- Plan the Strategies You Want to Test.
- In the Predicting Your Ability to Bounce Back section write down what you think could happen, think about what you feel being resilient will look and feel like, and how long you'll be resilient for in that situation.
- Think about barriers that might get in the way or stop you from acting on your plan.
  - Write these down in the Possible Barriers section.
  - Make a plan in advance for overcoming them in the Strategies to Overcome Barriers section.
  - Planning in advance will make it much more likely you'll succeed in carrying your plan out.

Before we go any further, let's have a look at what Taylor has included in his *Putting Your Personal Model to Bounce Back Into Action* worksheet.

## **PUTTING YOUR PERSONAL MODEL TO BOUNCE BACK INTO ACTION**

The Area You'd Like to Enhance Yo	our Ability to Bounce Back	
What? Facing up to my tutor's high	nly critical feedback.	
Where? In my tutorial.		
When? Next week.		
Who? Myself and my tutor.		
Strategies You Feel it Would Be He	elpful to Apply	
Strategies to put into action	How will I apply the strategy to the challenge identified?	
Use criticism or a mistake as an opportunity to leam and make things better.	When I receive critical feedback, I won't consider it as a personal flaw but use the feedback to try to make improvements in the future.	
Give myself time to think of good ideas.	Before responding to the feedback too early, I'll take time to read more widely and discuss new ideas with my classmates and friends.	
Stick to the task until I get the results I want.	I'll believe in my ability to begin with, identify things I need to do and if necessary ask for some help but I'll stick at it. I'll say to myself "When the going gets tough"	

**Predicting Your Own Ability to Bounce Back** 

What would being able to bounce back look like?	What would being able to bounce back feel like?	How long?
I'd listen to my tutor's feedback and try to take it on board, before arguing or giving up.	My emotions will initially go up and down, but I'll feel better later.	20 mins

Predicting Your Own Ability to Bou	unce E
My thoughts	Му
What am I going to do now, this is so hard! But I can try other strategies.	I'll hou tim

## **Possible Barriers**

## The following things may get in the way

Whilst I can work on the feedback, two other deadlines are pending. My tutor may be too busy to meet me.

**Strategies to Overcome the Barriers** 

## I may overcome these problems by

Seeking help from others, e.g. the University has support to improve study skills. Describing the situation to the English School admin team and see if there's another member of staff that could help.

Back after Encountering Difficulties

emotions feel a little frustrated, wever, I'll feel better in ne.

## PUTTING YOUR PERSONAL MODEL TO BOUNCE BACK INTO ACTION

The Area You'd Like to Enhance Your Ability to Bounce Back

What?

Where?

When?

Who?

Strategies You Feel it Would Be Helpful to Apply

Strategies to put into action

How will I apply the strategy to the challenge identified?

1 Sector

Predicting Your Own Ability to Bounce

My thoughts My

**Possible Barriers** 

The following things may get in the way

Strategies to Overcome the Barriers

I may overcome these problems by

Predicting Your Own Ability to Bounce Back	
--	--

What would being able to bounce	What would being able to	How
back look like?	bounce back feel like?	long?

Now it's time to Put Your Personal Model to Bounce Back Into Action to test your strengths and strategies out against challenges you face.



Back	after	Encoun	tering	Difficulti	es
y emo					

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# **Review Your Personal Model to Bounce Back**

If you managed to put your personal model to bounce back into action, very well done. Finally, it's time to review your Personal Model to Bounce Back by completing the Review worksheet. It will help if you do this as close as possible to putting your personal model into action.

- Note how it went when you Put Your Personal Model to Bounce Back into action.
- Think about anything you learned and write these down in the My Learning column.
- In the Changing Behaviour column make a note of anything you may do differently next time.

Before you complete your own Review worksheet, let's see what Taylor's Review worksheet looks like.

## **Strategies You Planned to Put into Action**

Use criticism or a mistake to learn, providing me with a chance to make things better.

Give myself time to think of good ideas.

Stick to the task until I get the results I want.

## What you predict your ability to bounce back will look like?

I'll listen to my tutor's feedback rather than arguing or dismissing it.

## The Results What happened was

Even though at times I felt like giving up, I considered my tutor's explanations. Although I still felt upset about the mark, I listened carefully to the feedback and learned something from it. At the end of the day I feel good about myself having listened to the feedback because I was able to use it to improve the mark.

## My Learning Putting strategies I have learned into action

Usually I would end up very frustrated and gaining nothing from the tutorial. But applying my personal model of resilience and applying relevant strategies can help. I found taking myself out of the situation and giving myself some time helped me think and apply myself more to the assignment and stay calmer, even if I didn't feel very good at the time. This makes me feel more confident that I can handle things like this again in the future and can move on to improve other assignments.

## What you predict your ability to bounce back will feel like?

My emotions will go up and down, but I'll feel better later.

## **REVIEW WORKSHEET**

I'll use feedback from others as an opportunity to make things better and try other strategies that I've recognised as helpful if I need to.

Strategies You Planned to Put into Action

What you predict your ability to bounce back will look like?

The Results What happened was

Next Steps Other strategies I may want to put into action

I want to deal with problems when working on an assignment as part of a group.

Seek help earlier if I need to.

My Learning Putting strategies I have learned into action



# What you predict your ability to bounce back will feel like?

**Changing Behaviour** Based on my learning I'm going to do the following differently

Next Steps Other strategies I may want to put into action

# **Moving On and Staying Resilient**

Well done for getting this far. Hopefully by this point all your hard work is paying off and you're beginning to feel a little more resilient. If you find that completing the **Bounce Back: Finding Your Inner** Strengths becomes easier, then it may be time to move to the final stage; Staying Resilient. Otherwise you can go back and try the approach on other challenges. To help you stay or become more resilient in the future, completing the Staying Resilient Worksheet can help. Write down the strengths and strategies you've found helpful whilst using this workbook. You can then refer back to this if you find yourself struggling with challenges or general 'life hassles' again in the future. Like us all, you will face these.



## **STAYING RESILIENT WORKSHEET**

### Strengths I now recognise I have

Strategies I already have found helpful in challenging situations

New strategies I have learnt working through this workbook

Things that helped me put these strategies into practice

# **Getting Other Sources of Support**

You may have given the Bounce Back: Finding Your Inner Strengths workbook a really good go and found it helped you bounce back when facing life challenges. However, you may still find yourself struggling in other areas, for example with your study skills, looking for a job after you finish University or finances. If this is the case then you may be able to find sources of support at University and should contact the Student Information Desk for more information. However, if you find yourself struggling more generally with your wellbeing or mental health, contact the Student Wellbeing Service to discuss your difficulties and see what they can offer.



Sources of support that can help me

# Authors

Professor Paul Farrand is Professor of **Evidence-Based Psychological Practice** and Reserach and Director of the Low-Intensity Cognitive Behavioural Therapy (LICBT) portfolio within Clinical Education Development and Research (CEDAR); Psychology at the University of Exeter. His main clinical and research interests are in LICBT, especially in written and mobile phone app based formats. Based upon his research and clinical practice with people experiencing physical health problems, Paul has developed a wide range of written CBT self-help interventions for depression and anxiety and is the editor of *Low-Intensity* CBT Skills and Interventions: A Practitioner's Manual (2020). Related to these areas, he is a member of several national level committees associated with the Department of Health Improving Access to Psychological Therapies (IAPT) programme and developing a broader psychological therapies workforce and at an international level concerning worldwide developments in LiCBT.

**Bryony Holmes** was an Undergraduate Student on the MSci Applied Psychology (Clinical) Programme at the University of Exeter. She contributed to the development of this workbook whilst undertaking an internship with Professor Paul Farrand. Bryony has an interest in practicing clinically within the realm of eating disorders in young people and adolescents.

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